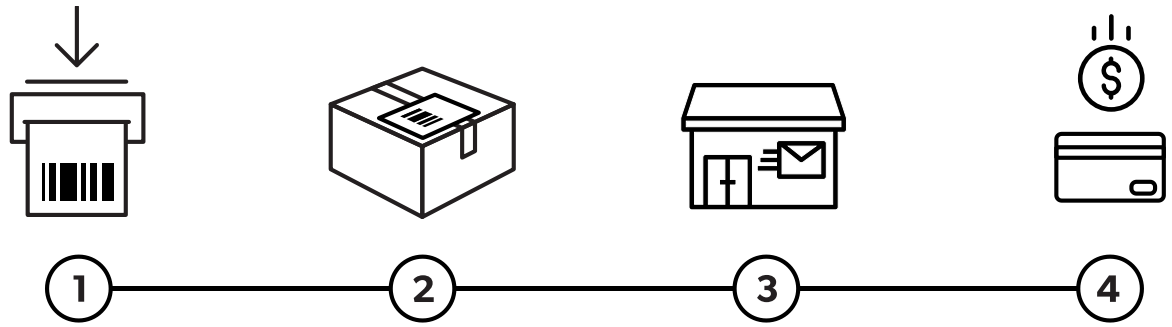
RETURN NOTE

Recipient:
Order number:
Shipment number:
Shipment date:

WISH TO RETURN ONE OR MORE ITEMS?

- PROCEED AS FOLLOWS:



> > DOWNLOAD YOUR RETURN LABEL

Download your return label at https://hummel.insight.cycleon.net and print it.

> > PREPARE THE PACKAGE

Pack the item(s) carefully and enclose the complete return slip. Place the printed label on the parcel. Make sure it is clearly visible and that address, and barcodes are not covered.

> > RETURN YOUR PACKAGE

Drop of the package at your nearest post office and send it to the address provided on the printed label. You will not have to pay postage for this parcel. Remember to obtain and keep a receipt for delivery of the parcel.

> > REFUNDING

Once your return has been registered in our warehouse, we will process your return and refund your money as quickly as possible. The refunded amount will always be transferred to the same payment card used for the purchase. You will receive an email as soon as your return has been processed.

If you would like more information about returning items, please visit https://hummel.co.uk/help/return
Please note: If you have several returns, these should be sent separately as refunds cannot be combined.

RETURN REASON

800: Item doesn't look like website image
810: I have ordered more than one size
820: Delayed delivery
830: Item is faulty
840: Item doesn't fit
850: I have changed my mind
860: Item is not what I ordered
870: Item was damaged at delivery

NAME	STYLE NO.	COLOUR	SIZE	QTY.	RETURN CODE